## IMPORTANT INFORMATION

In order to contribute to the efforts to contain COVID-19 by acting preventively, in order to ensure the safety and well-being of our employees, customers and the general public and complying with the recommendations of the Ministry of Health and the World Health Organization Banco MAIS took the following measures:

- Each of our Branches will have a **limited number of employees**;
- Only a **maximum of three customers** will be allowed, simultaneously, inside each the Branches
- Our security and surveillance team is responsible for **ensuring that customers use the disinfectant** as well as the organization of queues.
- We have available disinfectant for hands hygiene in our branches.
- Bank employees were instructed to wash and disinfect their hands regularly and clean their workplaces regularly
- 6. Our branches, facilities and ATMs are targeted with thorough and regular cleaning

## Wash your hands Avoid contact with infected people Avoid agglomerations (practice social distancing)



## **Dear Customer:**

It's mandatory the use of disinfectant available in our branches whenever you are inside the premisses.



Speak to your account manager or use our digital tools (Mobile/Computer) to carry out banking operations.



Perform day-to-day operations with all the safety and comfort through our **Internet Banking** (Mobile Banking and E-banking).



Avoid handling cash and prefer payments with cards or through digital tools.